



Mark D. Nielsen
Executive Vice President
and Chief Legal Officer

April 16, 2018

William Lievense
Capitol Group Governmental Consultants
P.O. Box 14304
Lansing, MI 48901

SUBJECT: Letter of Recommendation - Capitol Group

Dear Bill:

Thank you for your excellent work on behalf of Frontier Communications, Inc. to favorably resolve an issue with a Michigan administrative agency.

I appreciated your tenacious advocacy on our behalf and providing me with frequent updates of our progress throughout the process.

You and your firm were recommended to me by one of my corporate colleagues.

I would like to add my endorsement of Capitol Group to anyone looking for professional government affairs representation and advocacy in Michigan.

Sincerely,

A handwritten signature in black ink that reads "Mark Nielsen".

Mark Nielsen
Chief Legal Officer